

# Legal advice for psychotherapists, counsellors and psychoanalysts

Our regulatory and professional discipline team is consistently and independently recognised by Chambers UK and Legal 500 as a leader in the field of regulatory law. We have an established and experienced team of lawyers who advise and support psychotherapists, counsellors and psychoanalysts on all aspects of their individual regulatory responsibilities and on regulatory compliance for their businesses.

Clients seek advice from us to ensure that their businesses are compliant with the prevailing applicable regulations; we identify issues that present compliance as well as reputational risks to the business and work with you to resolve the risks in a proportionate way. We also represent professionals when they are facing a critical situation that may jeopardise the continued operation or the reputation of their organisation or individuals associated with it.

We understand the legal and ethical obligations relevant to your profession. We also recognise that, for our clients, there may be a tension between managing the legal issues impacting on the operation of their business and attending to their wider operational and professional responsibilities. We seek to alleviate that pressure by expertly managing the legal issues, allowing our clients to focus on continuing the operation of their business.

Our approach is discreet and support is provided with the understanding that reputation management is often as important an outcome as the legal issue at stake. While many businesses see lawyers as only being necessary in a crisis situation, we regularly see the advantage to our clients of planning ahead and seeking advice in advance. Whilst businesses have different attitudes to risk, being prepared in areas such as information assurance and confidentiality, often pays dividends later.

The regulatory and professional discipline team are experienced in working with other departments in the firm so that clients can draw on their expertise in a manner that is orchestrated and seamless.

Our clients often benefit from advice from our employment, dispute resolution, company and commercial, criminal and public law teams.



## We have provided advice on the following:

- How to deal effectively with client complaints
- Avoiding and responding to investigations by regulators (UKCP, BACP, BPC, etc)
- Challenging decisions of regulatory authorities
- The limits of client confidentiality: when it must and may be waived
- Protection of client's confidential information (compliance with the Data Protection Act 1998 and dealing with Freedom of Information Act 2000 requests)
- Referral fee arrangements and the Bribery Act 2000

If you have received a complaint, are being investigated or feel compromised by an ethical or regulatory issue and think you may need advice, please do not hesitate to contact us for an initial consultation to discuss how we can help.

## To speak with a member of our Regulatory team, please email us or call 020 7814 1200



**Julie Norris**

Partner

[jnorris@kingsleynapley.co.uk](mailto:jnorris@kingsleynapley.co.uk)  
+44 (0)20 7814 1290



**Sian Jones**

Solicitor

[sjones@kingsleynapley.co.uk](mailto:sjones@kingsleynapley.co.uk)  
+44 (0)20 7566 2927



**Sophie Kemp**

Partner

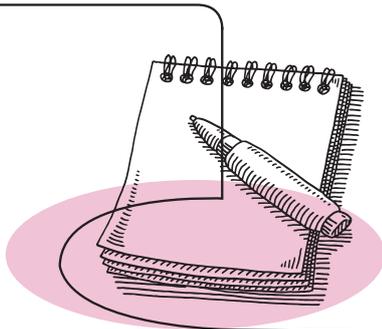
[skemp@kingsleynapley.co.uk](mailto:skemp@kingsleynapley.co.uk)  
+44 (0)20 7814 1215



**Lucy Williams**

Associate

[lwilliams@kingsleynapley.co.uk](mailto:lwilliams@kingsleynapley.co.uk)  
+44 (0)20 3535 1504



### **Kingsley Napley LLP**

Knights Quarter  
14 St John's Lane  
London  
EC1M 4AJ  
T +44 (0)20 7814 1200  
F +44 (0)20 7490 2288  
DX 22 Chancery Lane  
E [info@kingsleynapley.co.uk](mailto:info@kingsleynapley.co.uk)

[kingsleynapley.co.uk](http://kingsleynapley.co.uk)

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**Kingsley Napley** is an internationally recognised law firm based in central London. Our wide range of expertise means that we can provide support for our clients in all areas of their business and private life. Many of our lawyers are leaders in their field and our practice areas are highly ranked by the legal directories.

We are known for combining creative solutions with pragmatism and a friendly, sensitive approach. The relationship between lawyer and client is key. We work hard to match clients with lawyers who have the right mix of skills, experience and approach in order to achieve the best possible outcome.